Urgent Care: Top 5 Do Not Miss Diagnoses

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About Me:

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Disclosures

Non-Declaration Statement: I have no relevant relationships with ineligible companies to disclose within the past 24 months.

Where We Are Headed

- 1. Work through 5 cases that demonstrate "do not miss diagnoses"
- 2. Review learning objectives
- 3. Discuss data surrounding urgent care centers in US

Will is a 24 year old male who presents to UC for 3 days of fever, joint pain, and a rash. He states that he feels like he "got hit by a truck".

Temperatures at home have been between 100 and 101°F and are relieved with acetaminophen.

He has pain in most of the large joints specifically in the shoulders, hips, and knees bilaterally. He hasn't noted any swelling or redness.

The rash is on his back, is not painful or itchy. His partner noticed this when he got out of the shower this am.



PMH:

- Negative for illness, hospitalization, surgery
- Takes no medications
- NKDA
- FH: Parents and siblings healthy

SH:

- Works in IT
- Avid outdoorsman

ROS: Recently returned from a hiking/camping trip in WI.



PE:

VS: HR 78 BP 112/70 RR 12 SaO2 100% T100.4°F

Ill appearing but in no acute distress

HEENT: PERRL, EOM-I, Tympanic membranes grey, well hydrated mucous membranes

Heart: RRR, No MRG

Lungs: CTAB

MSK: No erythema or edema of joints. Full ROM and strength



PE Skin





Which of the following is Will's do not miss diagnosis?

- a. Black widow spider bite
- b. Lyme disease
- c. Reactive arthritis (Reiter's syndrome)
- d. Systemic Lupus Erythematosus (SLE)
- e. West Nile virus



- Tick borne illness
 - Borrelia burgdorferi
 - Ixodes species of tick



- Found most commonly in the NE and MN/WI
- Peak transmission is from May through October with a peak in June



3 stages of Lyme disease

- 1. Early localized stage
 - Erythema migrans rash
 - Non-specific flu like sxs
 - Fatigue
 - Headache
 - Myalgias
 - Arthralgias
 - Anorexia
 - Fever
 - Lymphadenopathy

Erythema migrans

- MC in axilla, inguinal region, popliteal fossa, belt line
- Not painful
- Can be warm to the touch (can look like a cellulitis)
- Begins uniformly red and then some central clearing until it looks like a target or a "bulls eye appearance"
- No necrotic or vascular center







Images from CDC: https://www.cdc.gov/lyme/signs_symptoms/rashes.html





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Images from CDC: https://www.cdc.gov/lyme/signs_symptoms/rashes.html

Localized reaction

- Early erythema
- A reaction to the antigens in tick saliva
- Too early to be an erythema migrans rash





2. Disseminated stage

- Multiple secondary annular rashes
- Not usually multiple tick bites
- Rheumatologic
 - Transient, migratory arthritis
- Cardiac
 - Conduction abnormalities
 - Myocarditis/Pericarditis
- Neurologic
 - Bell's palsy
 - Meningitis



Images from CDC: https://www.cdc.gov/lyme/signs_symptoms/rashes.html

- History:
 - What kind of tick was it?
 - How long was the tick attached?
 - Tick must be attached for at least 48 hours
- Erythema Migrans
- Lab testing
 - Lyme serology

- Serologic tests (IgM and/or IgG)
- Two step testing process
 - ELISA first. If negative, Lyme disease is unlikely and no further testing is performed
 - Western Blot. If ELISA is positive. Looks at both IgM and IgG
 - Is reported in terms of bands. If there are 2/3 bands for IgM and 5/10 bands are present for IgG then it is a positive test.

- Timing is important!
 - Won't expect to see detectable levels of antibodies until 2-4 weeks but can take up to 8 weeks for a positive test to be positive
 - Erythema migrans usually occurs within 7-14 days after a tick bite
 - Serology is usually negative
 - A negative test does not exclude the diagnosis
 - Can test initially and then repeat 2-3 weeks later
 - Disseminated Lyme occurs within weeks to months after tick bite
 - Serology is likely to be positive

Diagnosis:

- ↑ ESR
- ↑ CK
- ↑ Hepatic transaminases
- Leukocytosis/Leukopenia
- Anemia
- Thrombocytopenia

- Other tests that can be used
 - CSF
 - Synovial fluid
 - Punch biopsy
 - Test the tick
 - New tests being developed

Coinfection can occur

- Anaplasmosis
- Ehrlichiosis
- Babesiosis

Usually more severe symptoms and may not respond to treatment. May see lab changes such as elevated LFT, anemia, thrombocytopenia.

Treatment

- Prophylaxis
 - Doxycycline 200 mg po X 1
 - Tick attached for ≥36 hours
 - Given within 72 hours of tick removal
 - Endemic area

Treatment

- Early localized disease
 - Doxycycline
 - Not in pregnancy
 - AAP approved for use in kids < age 8
 - Works for co-infections too (except Babesiosis)
 - Amoxicillin
 - Cefuroxime
 - If there is a question of a cellulitis
 - 10-14 days

Treatment

- Early Disseminated Disease
 - Doxycycline
 - Amoxicillin
 - Cefuroxime
 - If multiple EM lesions- 10-14 days
 - If rheumatologic, cardiac, or neurologic sxs- 21-28 days

Jarisch- Herxheimer reaction

- Transient worsening of symptoms during the first 24 hours of treatment
- Due to the host response to antigens released by the dying organism
- Continue the abx
- Use NSAIDS if needed
- Sxs should improve within 24-48 hours

Consequences of a missed diagnosis

- Late Lyme (Chronic Lyme)
 - Intermittent or persistent arthritis
 - Neurologic manifestations
 - Develops months to years after the initial infection
 - Not a persistent infection and abx are not indicated
 - Testing is tricky- serology isn't always helpful as IgG should be positive and IgM should be negative.
 - Use clinical criteria to make a diagnosis

Joyce is a 60 year old female who presents to urgent care with a headache, nausea, and vomiting. The pain started suddenly 1 hour ago.

Her headache is behind her left eye, it is described as a shooting pain and is a 8/10. Her vision is blurry in this eye.

She would occasionally get a similar pain at night when the lights are dim but it only would last for a minute or less.

She has vomited twice since the pain started.

Last eye exam was 6 months ago, she believes her eyes to be healthy. Wears glasses for reading. No history of migraine headaches. No head injury recently.

She has seasonal allergies that have flared recently and she started her cetirizine (Zyrtec).



PMH:

- Seasonal allergic rhinitis
- Takes cetirizine as needed
- NKDA
- FH: Parents and siblings healthy

SH:

- Works at a local florist
- No tobacco, EtOH, drugs



PE:

VS: HR 86 BP 152/93 RR 12 SaO2 100% Visual acuity in right eye 20/20, left eye 20/100 without correction

A&O X 3. Appears to be in pain, holding her left eye.

HEENT: PERRL in right eye, no pupillary dilation in left eye. EOM-I. Conjunctiva injected in the left eye with a ciliary flush. No excessive tearing or crusting in the lashes.

MSK: No tenderness with pain of the orbit or bony structures of the face and skull.

Neuro: CRNN intact with the exception of poor pupillary response in the left eye with light.

Skin: No rash



Which of the following is #1 on your differential diagnosis?

- a. Acute angle closure glaucoma
- b. Bacterial conjunctivitis
- c. Cluster headache
- d. Herpes zoster keratitis
- e. Subarachnoid hemorrhage



Pathophysiology

- A form of glaucoma that is caused by a narrowing or closure of the anterior chamber angle.
- Inadequate drainage of the aqueous humor
- Increase in intraocular pressure
- Damage to the optic nerve



Pathophysiology

- Pupillary dilation makes this worse
 - Dark environment
 - Dilating eye drops
 - Phenylephrine
 - Atropine

Pathophysiology

- Medications:
 - Nasal sprays
 - Ephedrine
 - Inhaled medications
 - Ipratropium, Albuterol
 - Systemic
 - Diphenhydramine, Loratadine
 - Cimetidine
 - Hydrochlorothiazide
 - SŠRI/SNRI/TCA
 - Trimethoprim-Sulfamethox azole

Risk Factors

- Family history
- Age >60
- Female
- Farsightedness
- Race- Inuit and Asian

Clinical Presentation

- Symptoms
 - "Painful red eye"
 - Unilateral eye pain
 - Blurred vision
 - Halos or rainbows around lights (Corneal edema)
 - Headache
 - Nausea/vomiting

Clinical Presentation

- Signs
 - Conjunctival injection (Ciliary flush sign)
 - Hazy/cloudy cornea
 - Fixed mid dilated pupil (4-6 mm)
 - Decreased visual acuity



Image from: https://www.nejm.org/doi/full/10.1056/NEJMicm1712742
Clinical Presentation

- Ciliary Flush
 - Injection is present at the limbus (cornea transitions to the sclera)
 - Limbic sparing





Diagnosis

- Visual acuity
- Evaluation of the pupils
- Intraocular pressure (TonoPen)
 - NL 8-12 mmHg
 - Abnl >30 mmHg
- Slit lamp exam of the anterior chamber



Treatment

- Emergent ophthalmology referral
 - Surgical treatment
 - Peripheral iridotomy
- Medical control of increased IOP
 - One drop of each, 1 minute apart
 - 0.5% timolol maleate
 - 1% apraclonidine
 - 2% pilocarpine
 - PO or IM Acetazolamide
 - Recheck IOP every 30-60 minutes

Consequences of a missed diagnosis

- Optic nerve atrophy
- Permanent loss of vision

Ann is a 39 year old female who presents to UC with 2 days of worsening dyspnea and chest pain.

Chest pain is sharp, located over the left anterior chest, worse when taking a deep breath. No radiation of pain. No change in her pain with activity.

Her breathing seems "harder" when at rest and she is short of breath with walking, climbing stairs, and doing household activities.

No URI sxs or cough. She had a COVID vaccination series and booster. No known exposures to illness.



PMH:

- Menorrhagia, obesity, recent ankle fracture with ORIF
- Oral contraceptive pills
- NKDA

FH:

- Dad with HTN and CAD. MI at age 52
- Mom with T2DM
- No siblings
- 2 children are healthy

SH:

- Works as a pastor
- No tobacco, EtOH, drugs



PE:

VS: HR 110 BP 134/72 RR 18 SaO2 91% T98.4°F BMI 35

A&O X 3. Anxious appearing. In no acute distress.

HEENT: PERRL, EOM-I, Tympanic membranes grey, well hydrated mucous membranes

Heart: RRR, No MRG

Lungs: CTAB

MSK: No tenderness with palpation of the chest wall



Which of the following is #1 on your differential diagnosis?

- a. Acute coronary syndrome
- b. Costochondritis
- c. COVID pneumonia
- d. Pericarditis
- e. Pulmonary embolism



Pathophysiology

- A blockage of one of the pulmonary arteries or it's branches
 - Thrombus (most common)
 - Embolus from DVT



Image from: https://www.drugs.com/cg/pulmonary-embolism-aftercare-instructions.html

PE Classification

- Acute
 - s/s immediately after obstruction of pulmonary vessels
- Subacute
 - Days to weeks
- Chronic
 - Years

PE Classification

- Hemodynamically stable
- Hemodynamically unstable
 - Hypotension
 - Can lead to right heart failure and shock

Risk Factors

- Coagulable states
 - Factor V Leiden deficiency
- Recent surgery
- Trauma
- Immobilization
- Hormone therapy (Estrogen)
- Active cancer
- Obesity
- Tobacco use



Clinical presentation

- Symptoms
 - Dyspnea at rest and/or exertion
 - Pleuritic chest pain
 - Cough
 - Hemoptysis (not common)
 - +/- calf pain

Clinical presentation

- Signs
 - Tachypnea
 - Tachycardia
 - Hypoxia
 - Calf or thigh swelling, edema, tenderness (DVT)
 - Rales
 - Decreased breath sounds

Diagnosis

- Assess pre-test probability using
 - Clinical assessment
 - Risk factors
 - History
 - Physical exam
 - And decision making tools
 - Wells criteria
 - PERC
 - Geneva score



Wells' Criteria for Pulmonary Embolism 🖄

Objectifies risk of pulmonary embolism.





PERC Rule for Pulmonary Embolism

Rules out PE if no criteria are present and pre-test probability is ≤15%.

Age ≥50	No 0	Yes +1	
HR ≥100	No 0	Yes +1	I
D_2 sat on room air <95%	No 0	Yes +1	
Jnilateral leg swelling	No 0	Yes +1	
lemoptysis	No 0	Yes +1	
Recent surgery or trauma Surgery or trauma ≤4 weeks ago r reatment with general anesthesi		Yes +1	l
Prior PE or DVT	No 0	Yes +1	
Hormone use Dral contraceptives, hormone rep estrogenic hormones use in male: patients		Yes +1	

mdcalc.com

Diagnosis

- Lab
 - D-dimer

• Imaging

- CT Pulmonary Angiogram (CTPA)
- Ventilation Perfusion study (VQ scan)

- D-dimer false positive
 - Age >50
 - Recent surgery or trauma
 - Acute illness
 - Pregnancy or postpartum
 - Rheumatologic disease
 - Renal dysfunction (GFR<60)
 - Sickle cell disease

Diagnosis

- Low or intermediate pre-test probability
 - D-dimer alone can rule out PE
- Low or intermediate pre-test probability and positive d-dimer
 - Need to image with CTPA or VQ scan
- High pre-test probability
 - CTPA or VQ scan

Evaluation of the nonpregnant adult with low probability of pulmonary embolism



CT pulmonary angiography is also called chest CT angiogram with contrast and is tailored for to evaluate the pulmonary arteries. A conventional chest CT with contrast is not adequate to exclude PE.

Evaluation of the nonpregnant adult with intermediate probability of pulmonary embolism



CT pulmonary angiography is also called chest CT angiogram with contrast and is tailored for to evaluate the pulmonary arteries. A conventional chest CT with contrast is not adequate to exclude PE.

Evaluation of the nonpregnant adult with high probability of pulmonary embolism



CT pulmonary angiography is also called chest CT angiogram with contrast and is tailored for to evaluate the pulmonary arteries. A conventional chest CT with contrast is not adequate to exclude PE.

Low, intermediate, and high probability of PE

Flowcharts retrieved from: Thompson, B. T., Kabrhel, C., and Pena, C. (2022). Clinical presentation, evaluation, and diagnosis of the nonpregnant adult with suspected acute pulmonary embolism. In J. Mandel, R. S. Hockberger, and G. Finlay (Eds.), UpToDate.

Treatment

- Anticoagulation
 - Low molecular weight heparin (Enoxaparin/Lovenox)
 - Heparin
 - Direct acting oral anticoagulants
 - Apixaban, Dabigatran, Edoxaban, Rivaroxaban
 - Warfarin
 - Must use LMWH until Warfarin is therapeutic

Consequences of a missed diagnosis

- Decompensation to hemodynamically unstable PE
- Can result in death

Ava is a 26 year old female who presents to UC with right lower quadrant abdominal pain for the last 3 days. The pain is a crampy pain that is constant, is a 7/10 in intensity. Acetaminophen taken every 8 hours isn't helpful.

Denies N/V/D/C. Last BM was yesterday and was "normal"

Denies urinary urgency, frequency or dysuria

Currently has vaginal bleeding that is consistent with her menses although this menses is late by 2 weeks. No vaginal discharge, burning, or itching prior to the bleeding.

This morning she felt faint in the shower and had to sit down which precipitated her visit today.



PMH:

- Negative for illness, hospitalization, surgery
- Takes no medications
- NKDA
- FH: Parents and siblings healthy

SH:

- Works as a RN
- No tobacco, EtOH, drugs
- Sexually active with a male partner. Uses condoms for contraception.



PE:

VS: HR 110 BP 102/70 RR 12 SaO2 100% T98.4°F BP/HR supine: 108/70 HR 110 BP/HR sitting: 82/64 HR 120

A&O X3. Appears pale and in pain.

Heart: RRR, No MRG

Lungs: CTAB

Abdomen: BS+, tender with palpation over the RLQ. Rebound tenderness and referred pain present

GU: Bleeding from the cervical os. Cervical motion tenderness present. Slightly enlarged, non-tender uterus, pain with palpation of the right ovary.



Which of the following is #1 on your differential diagnosis?

- a. Acute appendicitis
- b. Ectopic pregnancy
- c. Ovarian torsion
- d. Pelvic inflammatory disease
- e. Ruptured ovarian cyst



Pathophysiology

- Extrauterine pregnancy
- Most common is fallopian tubes
 - Other sites can include cervical, cornual, cesarean scar, intramural, ovarian, and abdominal
- The fertilized oocyte isn't able to pass into the uterine cavity or there is a factor within the embryo that results in premature implantation



Image from: https://obgynkey.com/ectopic-pregnancy-9/

Risk Factors

- Prior ectopic pregnancy
- Hx of pelvic inflammatory disease
 - Chlamydia/Gonorrhea/unknown organism
- Infertility
 - o IVF
 - Tubal reconstructive surgery
- Over 50% of women have no risk factors

Clinical Presentation

- Symptoms
 - Amenorrhea followed by a positive pregnancy test
 - Not if irregular menses
 - Menstrual bleeding
 - Range from spotting to menstrual bleeding
 - Abdominal pain
 - +/- Early pregnancy sxs

Clinical Presentation

- Signs
 - Pelvic exam
 - Blood from cervical os and in vagina
 - May have cervical motion tenderness
 - May have a slightly enlarged uterus
 - May have a tender adnexal mass
 - VS- look for hemodynamic instability

Diagnosis

- Serum quantitative hCG
 - Want the number as you will trend this value
- Transvaginal ultrasound
 - Visualization of an extrauterine gestational sac
 - hCG would need to be >3510 mili-international units/ml
 - Visualization of a extraovarian adnexal mass
- Other labs
 - CBC
 - Rh Blood type. Need to treat a Rh- mother
 - Type and screen/cross

Treatment

- Methotrexate
 - Hemodynamically stable
 - hCG concentration <5,000
 - Ectopic mass size is < 3-4 cm
 - No fetal cardiac activity
 - Reliable access to emergency care

• Surgery

- Suspicion of rupture fallopian tube
- Large ectopic pregnancy
- Expectant management
 - hCG is low and decreasing
 - No s/s of tubal rupture
 - Reliable access to emergency care

Consequences of a missed diagnosis

- Tube rupture
- Hypovolemic shock
- Death

Jon is a 48 year old male who presents to urgent care with back pain and difficulty urinating. He has had intermittent back pain for years but never this severe. The pain has been present for 3 days and rates the pain as a 9/10. Today, he has had trouble emptying his bladder.

The pain originates from his low back and radiates down both of the lateral legs onto the top of his feet. It is worse when lying supine but there really isn't any position that is comfortable. The pain is constant and feels deep.

He last emptied his bladder 6 hours ago. He doesn't feel a sensation to urinate and has no pain but he has been drinking lots of water and would normally need to urinate by now.



PMH:

- Hx of L4-L5 radiculopathy that resolved with PT, steroids, and analgesics. No imaging done at this time.
- Takes no medications
- NKDA

FH: Parents and siblings healthy

SH:

- Works as a police officer
- Smokes $\frac{1}{2}$ ppd of tobacco with a pyh of 20
- 2-3 beers on nights he doesn't work. No drug use.



PE:

VS: HR 89 BP 162/90 RR 12 SaO2 100% T98.4°F BMI 32

A&O X3. Appears to be in pain, prefers to stand in the exam room

MSK: Pain with palpation over the vertebral bodies and paraspinous muscles at the level of L4 and L5. No pain with palpation of the sacrum, SI joints, or LE.

Neuro: Diminished sensation to soft touch in the L4-L5 distribution. 5/5 strength in all muscles of the LE bilaterally except weakness noted with plantar flexion. 1+ patellar tendon reflexes, unable to elicit achilles tendon reflexes.

GI: Palpable bladder and decreased rectal sphincter tone



Which of the following is Jon's do not miss diagnosis?

- a. Cauda equina syndrome
- b. Epidural abscess
- c. L4-L5 disc herniation
- d. Lumbar spinal stenosis
- e. Meralgia paresthetica



Cauda Equina Syndrome

Anatomy

- Spinal cord ends with the conus medullaris at the level of T10-L1
- Cauda equina are the spinal nerves that travel through the lumbosacral spine.
- Looks like and was named for a horse's tail



Image from: https://orthoinfo.aaos.org/en/diseases--conditions/cauda-equina-syndrome/

Cauda Equina Syndrome

Pathophysiology

- Compression of 2 or more of the 18 spinal nerves within the lumbosacral spinal canal
- Most common cause is a disc herniation at the level of L4-L5 or L5-S1 that compresses nerves of the cauda equina
- Other causes include:
 - Neural tube defects
 - Infectious or inflammatory conditions
 - Mass (tumor)


Clinical presentation

- Low back pain radiating into one or both legs
- Motor: Weakness of plantar flexion
- Sensory:
 - Loss in the dermatomal distribution
 - Perineal sensory loss (Saddle anesthesia)
- Bladder dysfunction
 - Painless urinary retention
 - Incontinence
- Rectal dysfunction
 - Decreased rectal sphincter tone
 - Incontinent of stool
- Erectile dysfunction



Diagnosis

- MRI
- CT Myelogram
- Bladder scan
 - Look for high post void residuals due to urinary retention

Treatment

- Emergent neurosurgical consult
- Surgical decompression

Consequences of a missed diagnosis

- Permanent paralysis
- Impaired bladder and/or bowel control
- Loss of sexual sensation

Educational Objectives

- 1. Recognize the variability within the scope and practice in Urgent Care practice settings across the United States.
- 2. From a patient case, recognize the clinical findings that indicate the diagnoses of acute angle closure glaucoma and Lyme disease.
- 3. From a patient case, recognize the clinical findings that indicate the diagnoses of pulmonary embolism, ectopic pregnancy and cauda equina.
- 4. Summarize the pathophysiology, diagnostic evaluation, and treatment for angle closure glaucoma and Lyme disease.
- 5. Summarize the pathophysiology, diagnostic evaluation, and treatment for pulmonary embolism, ectopic pregnancy and cauda equina.

Variability Within UC Practice in US

UC centers are found as:

- Stand alone clinics
- Associated with a family medicine clinic
- Associated with an orthopedic clinic
- Associated with an ED
- Hospital based

No descriptive data!

Who Uses Urgent Care Centers?

Black, L. I., and Zablotsky, B. (2020). Urgent care center and retail health clinic utilization among children: United States 2019. *National Center for Health Statistics Data Brief, No. 393.* Retrieved on February 27, 2022 from: <u>https://www.cdc.gov/nchs/data/databriefs/db393-H.pdf</u>

- More than 1 in 4 children had visited an UC or retail center in 12 months
- Visits to a UC or retail center
 - Non-hispanic white
 - Private or public health insurance
 - Increasing parental education and family income

Measures of Effectiveness in Urgent Care

Decrease low acuity diagnosis in the ED

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Take Home Points

- 1. With both Lyme disease and pulmonary embolus, think through the testing and know what you will do with the results.
- 2. When evaluating a painful red eye, if there is a headache with nausea and/or vomiting have a high suspicion for acute angle closure glaucoma.
- 3. All women of childbearing age with abdominal pain need a pregnancy test.
- 4. Red flag symptoms such as bilateral radiculopathy, bowel and/or bladder dysfunction, and foot drop is more than a herniated disc and needs an emergent MRI and neurosurgery consult.
- 5. More data needs to be done on demographics, usage, and effectiveness of urgent care centers.

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Thank You