

Optimizing PA Practice In The Indian Health Service

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Learning Objectives

- ▶ As healthcare has evolved, so has the IHS' utilization of PAs. In 2019, an updated PA Scope of Practice was approved with progressive changes in line with Optimal Team Practice (OTP). How these changes are being implemented, challenges faced, and the impact at the practice level will be discussed.

At the end of this session, participants should be able to:

- Briefly detail the history of PA utilization in the Indian Health Service (IHS)
- Identify the key changes in the updated IHS PA Scope of Practice
- Identify the challenges being faced in implementing the updated IHS PA Scope of Practice
- Explain how updated scope of practice policy improves patient care and builds better teams
- Become familiar with hiring processes and challenges



Indian Health Service (IHS)



U.S. DEPARTMENT OF HEALTH & HUMAN SERVICES

INDIAN HEALTH SERVICE



OVERVIEW

Mission

To raise the physical, mental, social, and spiritual health of American Indians and Alaska Natives to the highest level

Goal

To ensure that comprehensive, culturally acceptable personal and public health services are available and accessible to American Indian and Alaska Native people

Foundation

To uphold the Federal Government's obligation to promote healthy American Indian and Alaska Native people, communities, and cultures, and to honor and protect the inherent sovereign rights of Tribes

LEGISLATION

- Snyder Act, P.L. 37-85 (1921)
- Transfer Act, P.L. 83-568 (1955)
- Indian Health Care Improvement Act (1976 & 2010)
- Indian Sanitation Facilities Act, P.L. 86-121 (1959)
- Indian Self-Determination & Education Assistance Act, P.L. 93-638 (1975)



PRIORITIES

PEOPLE



PARTNERSHIPS



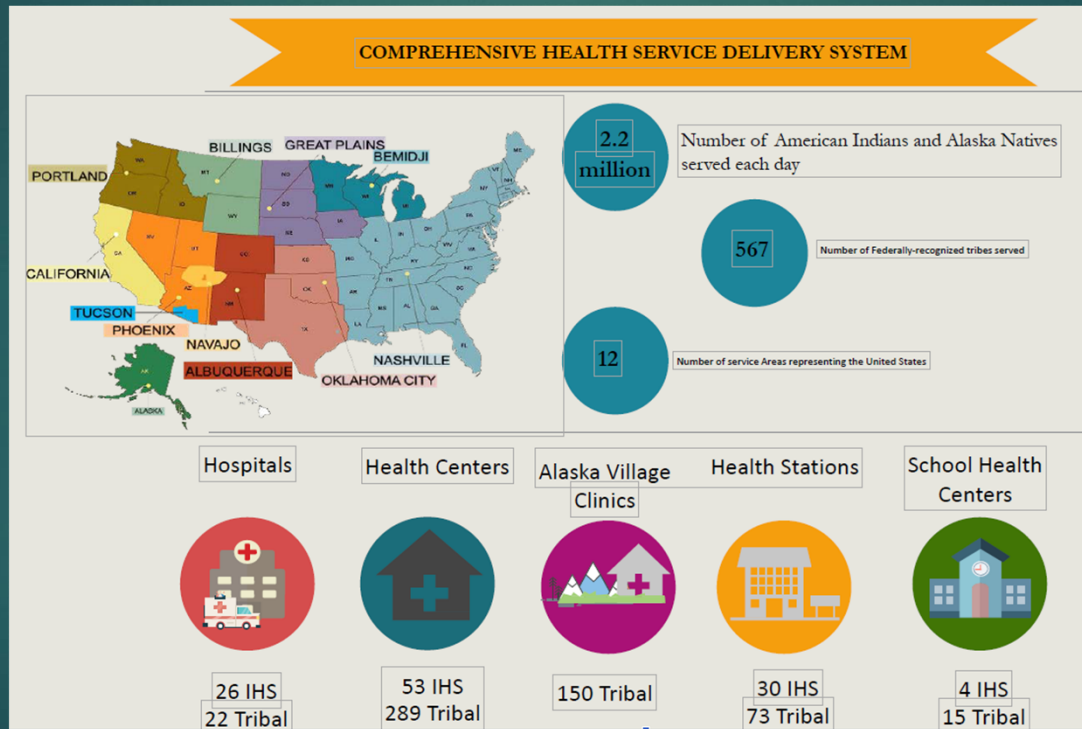
QUALITY



RESOURCES



IHS Organizational Structure



Indian Self-Determination and Education Assistance Act of 1975

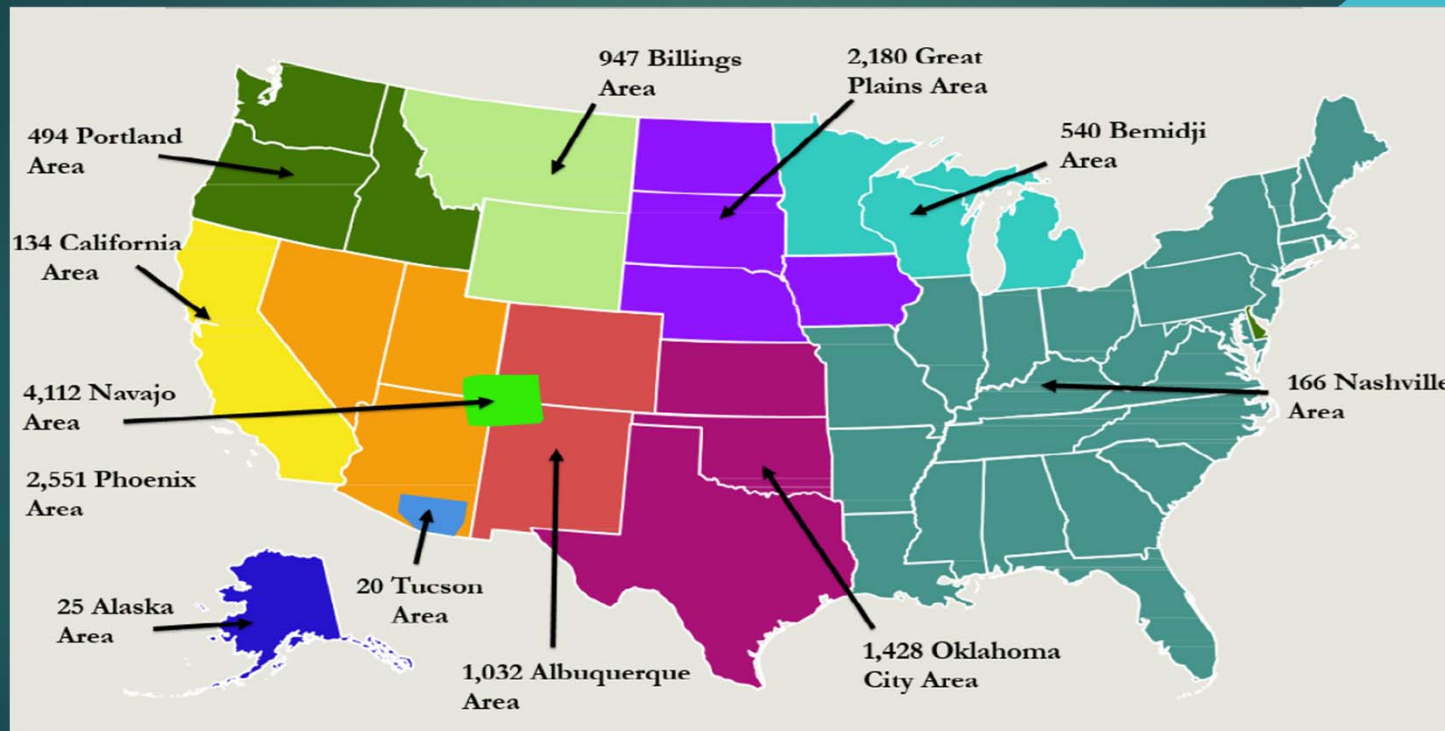
- ▶ Title 638
- ▶ Recognizes American Indian tribes have an inherent status as sovereign nations



IHS Areas

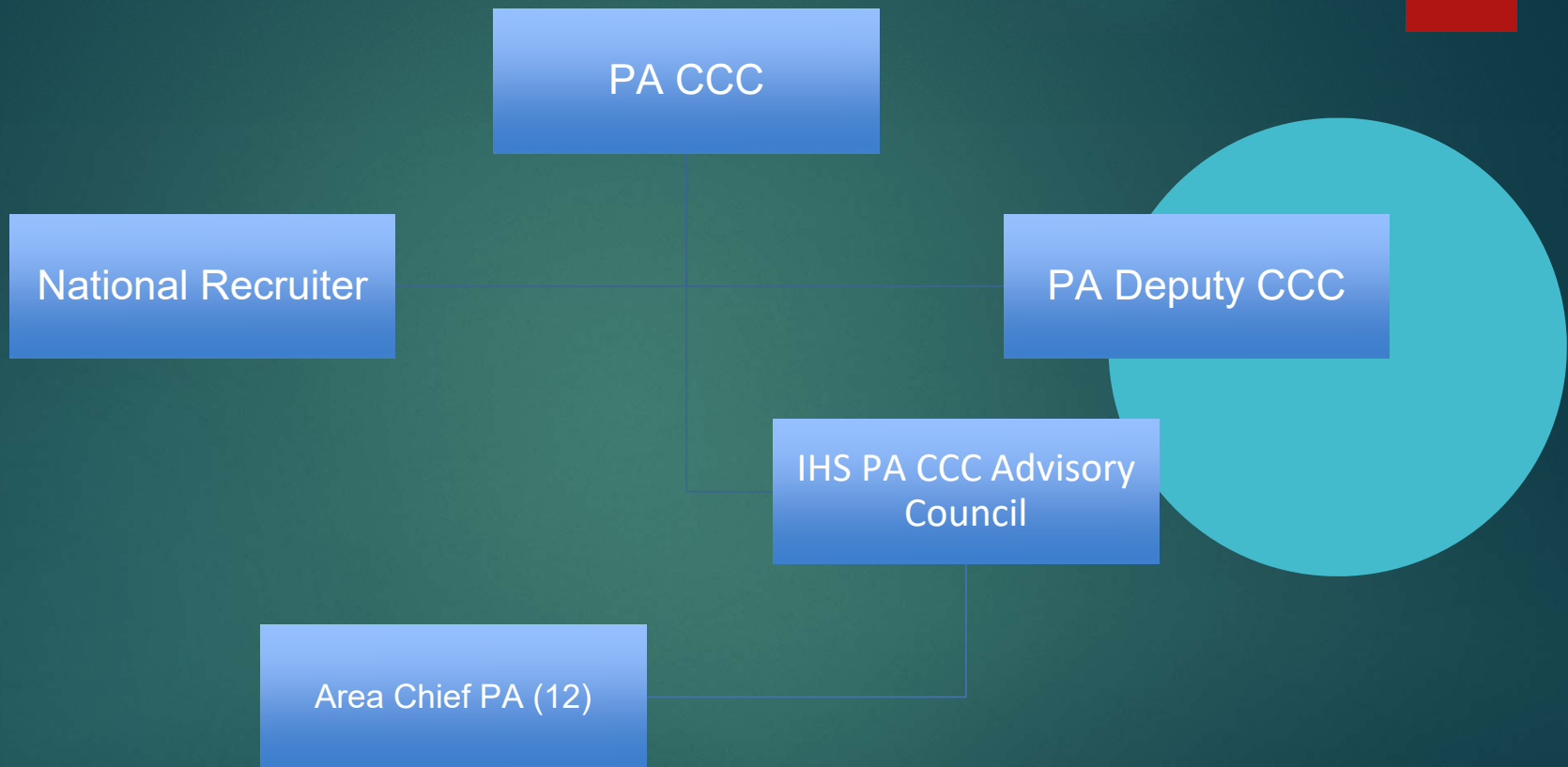


Current Area Staffing Levels (all professions)



Current IHS Staff by Profession (102 PAs)





History of PAs in the IHS

- ▶ The PA concept developed specifically out of the great need for healthcare providers at the numerous rural and/or remote healthcare facilities in the IHS. The concept started as a Community Health Medic (CHM) training program in 1971. The CHM program continued for 10 years until the PA profession was sufficiently developed to take over for this IHS-unique concept to address healthcare shortages in Native American/Alaskan Native communities.



PAPER FOR PRESENTATION AT THE JOINT
MEETING OF THE CLINICAL SOCIETY AND THE
COMMISSIONED OFFICERS' ASSOCIATION OF THE
UNITED STATES PUBLIC HEALTH SERVICE IN
NEW YORK CITY

June 1972
1,



TRAINING OF COMMUNITY HEALTH MEDICS (CHM's) BY THE
INDIAN HEALTH SERVICE

Presented by: Leland L. Fairbanks, M.D.
Chief, Health Care
Education Phoenix Indian
Medical Center Phoenix, June 1, 1972
Arizona

Introduction:

Because of the shortage of physician personnel a two year training program for nonphysician extenders' or physician assistants known as Community Health Medics (CHM's) has been instituted by the Indian Health Service (IHS). The first class of trainees (all Indians) began at Phoenix-Tucson, Arizona in February 1971. The second year under a physician preceptor in smaller reservation hospital or clinic facilities began for this initial class in March 1972. A second class of trainees began at Phoenix-Tucson in March 1972. At the end of satisfactory completion of 2 years' training a job position will be assured by the Indian Health Service.

Trainee Selection:

Prerequisites for selection as a trainee include:

- 1) Prior training as a Health Corpsman in military service, a professional nurse, practical or vocational nurse or other professional health training.
- 2) General health work experience of at least 3 years.
- 3) The trainee must be endorsed and accepted by health consumers (the Indian tribal people who are to be served) prior to his or her selection as a trainee. A first hand experience from having lived or worked with American Indian people is required.

Training Approach:

- 1) The CHM is being trained to serve as an assistant to the primary care physician, hence will function as a generalist rather than as a specialist.
- 2) An 8-9 week "core curriculum" period for basic didactic teaching now serves as the initial foundation for the teaching in year I.



- 3) This "core curriculum" period is followed by clinical rotations through various departments of the ~~University~~ ~~Medical Center~~ ~~plus~~ ~~workshops~~ at the Willow Training Center in Tucson ~~to~~ complete ~~of~~ training. Primary training emphasis is in ~~inpatient~~ and outpatient work.
- 4) There is a strong practical experience emphasis. About three-fourths of the training in year I is practical and tutorial in emphasis with only one-fourth didactic classroom instruction. Problem solving seminars, wherever possible, are utilized rather than lectures for teaching.
- 5) Total supervised hours for year I of training is at least 2,000 hours. (Intensive "total immersion" type training.)
- 6) Didactic teaching and practical experience tutoring by physicians and other health team members is closely correlated as to timing of topics and simultaneous consideration of anatomy, physiology, pathology, history taking, physical diagnosis and treatment relative to each body system being studied. Trainees are taught to use the problem oriented record. Team teaching and inter-departmental seminars are utilized to tie in the medical, surgical, pharmacological, dietary, social, and emotional aspects of total patient care. The CHM is taught to appreciate team health care and function as a part of that team.
- 7) Extensive pre-testing is done in all subject areas to determine what level of instruction is appropriate for each trainee. A special course in reading skills is provided for those for whom it is indicated. If a trainee can already achieve the necessary proficiency, he or she need not take the reading course. There is flexibility to allow some degree of individualization in the training for each person.

As soon as a trainee shows ability to meet the necessary skill objectives required in a certain area he or she can move on to another area. An extensive proficiency certification list is utilized to rate the degree of skill and independence with which



A) The general functions for which the CHN is being trained include:

1. Elicit a clinical history and do a physical examination.
2. Perform routine laboratory and related functions.
3. Perform routine therapeutic procedures - injections, immunizations, etc.
4. Instruction and counseling patients - diet, diseases, therapy, etc.
5. Assisting the physician in the hospital, clinic or community setting.
6. Providing assistance to patients requiring continuing care.
7. Render care independently where required in life-threatening situations.
8. Facilitation of referral of patient from the physician to appropriate resources.

The CHM may also, secondarily, be assigned some functions of a sanitarian, community health worker, health educator, etc. under the direction of the supervising physician.

The supervisory teaching physician rates the trainee's ability in performing each skill on a scale between

1 and 5.

Rating
scale:

- 1) Could not perform.
- 2) Could perform w/close supervision.
- 3) Could perform w/limited supervision.
- 4) Could perform w/supervisory initiative and approval, but under own direction.
- 5) Could perform under own direction and initiative.

Those who will be cleared to function in independent duty stations must have achieved a rating of 4 or 5 for those skills ordinarily required to be performed at that particular duty station.



8) The second year of training is under a physician preceptor in a smaller Indian Health facility.

There is primarily a tutorial teaching arrangement for the second year. However, home study courses, attendance at selected outside meetings and periodic visits by Dr. James W. Justice, M.D., CHM Project Director, and others are an important part of year II. Consultant physicians from the University of Arizona, Department of Family and Community Medicine, as well as other Indian Health Service personnel from Phoenix and Tucson in addition to the CHM Project Director have a scheduled series of visits arranged for both evaluation and support of trainee and preceptor.

8) Unique features of the Indian Health Service program in training physician assistants for civilian health care include:

a) Use of Health Information System, computer gathered data from the Sells, Arizona Service Unit to help design the training to fit Indian Health experience needs.

a) Stronger preventive medicine-public health emphasis than in most other physician assistant programs.

b) Special training of workers to be able to effectively.

serve a unique cultural group (the American Indian). Training design is not however intended to limit the trainee to work only with Indians.

d) Where proficiency certification skill is sufficient, and medical isolation demands it, the trainee is being prepared to serve in an independent duty setting. There will be telephone or radio contact with a physician preceptor for consultation and guidance plus periodic visits in person by the physician.

1) For later use in an independent duty situation the CHM trainee will be expected to develop rational guidelines by which he can decide whether or not a patient needs:

- a. Immediate evacuation to a hospital
- b. Delayed referral to a hospital or physician
- c. Observation and treatment by the CHM himself
- d. No further followup.



-....

- 2) It shall be considered vital that the CHM learn when physician referrals and hospital evacuations are indicated. It will perhaps be even more important for the CHM to know what he can't do alone than what he can do.
- 3) When immediate patient evacuations to a hospital are indicated, the CHM must know what preparations and supportive measures are necessary to assure that the patient arrive at the hospital in the best possible condition.

e) Insofar as we are aware, the India Health Service training program at Phoenix is unique in its provision for "Interpersonal Relations Seminars" weekly for the benefit of the trainees themselves.

The students meet as a group approximately once a week, with the Indian Health psychiatrist (Community Mental Health Director).

The session is not attended by any other staff members, and the director does not have any other teaching responsibilities in this program.

The seminar explores the students' feelings about the role of the Community Health Medic in relation to feelings about responsibility for patient care, relation to authority and professional direction being a middle man between two cultures, family problems with spouse and children living in a reservation setting, career and other professional goals, and many other topics of expected concern for the Community Health Medic.

Time: 1-1/2 hours per week.

f) Evaluation has been an important part of the training design of the CHM program from the very beginning. This includes at least 3 areas.

- 1) Task analysis.
- 2) Work output.
- 3) Impact on quality of care.

10) A series of slides showing a CHM trainee functioning under a physician preceptor



March 1972

PHOENIX INDIAN MEDICAL CENTER
 Phoenix, Arizona
 DESERT WILLOW TRAINING
 CENTER
 Tucson,
 Arizona COMMUNITY
 HEALTH MEDIC PROGRAM

Course Description & Hours of Instruction *First Year of Training*

| | Didactic Hours | Demonstration & Practice Hours | Combined Hours |
|--|-------------------|--------------------------------------|-------------------|
| 1) Anatomy & Physiology ... | 40 | | 40 |
| 2) Clinical Staff Conference Lectures | 40 | | 40 |
| 3) Community Health Conference Emphasizing Health Team Con- ference | | | 160 |
| 4) Dental Instruction | 12 | 16 | 28 |
| 5) Ear, Nose & Throat Instruction | 4 | 16 | 20 |
| 6) Emergency & Outpatient Department | 34 | | 34 |
| 7) English Language Skills | | | 48 |
| 8) Laboratory Basic Skills | 15 | 65 | 80 |
| 9) Library Research | | | 20 |
| 10) Medical Principles, Basic | 12 | 6 | 18 |
| 11) Medicine Department Instruc- tion | 24 | 100 | 124 |
| 12) | | | |
| 13) | | | |
| 14) | | | |
| 15) | | | |
| 13) Medical Mathematics, Basic | 8 | | 8 |
| 14) Mental Health Training | | | 160 |
| 15) Nutrition & Diet Therapy | 4 | 12 | 16 |
| 16) Obstetrics/Gynecology | 14 | 100 | 114 |



Updated IHS PA Scope of Practice

- ▶ Entire document available at: <https://www.ihs.gov/ihm/pc/part-3/p3c28/>
- ▶ PA's clinical privileges shall be commensurate with their education, experience, competencies, and the operational needs of their IHS facility.
- ▶ Scope of practice will be determined at the practice level.
- ▶ PAs may engage in clinical teaching, patient education, and research.
- ▶ PAs may serve in administrative and supervisory positions.
- ▶ PAs may participate in the review and evaluation of their colleagues' clinical performance.



Benefits of Updated Scope of Practice

- ▶ Reduces barriers for American Indians to receive care
- ▶ Optimal Team Practice
- ▶ Builds better teams
- ▶ Scope of practice is individualized based on experience and comfort



Challenges Implementing Updated IHS PA Scope of Practice

- ▶ Top-level administration changes made during the updated Scope of Practice
- ▶ General Counsel with varying opinions
- ▶ No “headquarter level” PA
- ▶ Hundreds of facilities throughout the country in mostly remote locations.
- ▶ Provider turnover leads to constant reeducation on capabilities and practice regulations.



Federal Supremacy

- ▶ Does a PA in IHS need a state license?
- ▶ Does a PA have to abide by their state license?
- ▶ Can the IHS develop a scope of practice that is unique to the states?



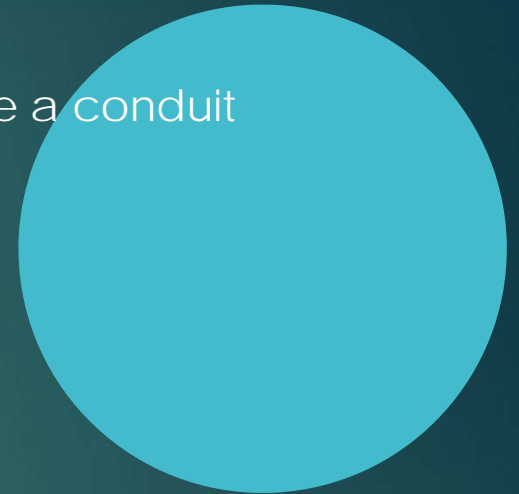
Introducing.....

CDR Jeremy Parmley, PA-C
IHS PA Chief Clinical Consultant



IHS Hiring Process and Challenges

- ▶ No formalized student or fellowship training that would be a conduit to familiarization and recruitment of new IHS PAs
- ▶ Lack of parity with other advanced practice clinicians
- ▶ Open continuous announcement
- ▶ Direct Hire Authority (Only Physicians/NPs/other HCP)
- ▶ Indian Preference



Difficulties Hiring PAs

- ▶ Pay
 - ▶ There are currently no known PA positions in the IHS higher than GS-12. Other branches of government and IHS NPs do have GS-13 (see pay table next page) positions.
- ▶ No Continuous Open Job Announcement
- ▶ No Direct Hire Authority



- ▶ SALARY TABLE 2020-GS
- ▶ INCORPORATING THE 2.6% GENERAL SCHEDULE INCREASE
- ▶ EFFECTIVE JANUARY 2020

▶ *Annual Rates by Grade and Step Grade*

| | Step 1 | Step 2 | Step 3 | Step 4 | Step 5 | Step 6 | Step 7 | Step 8 | Step 9 | Step 10 |
|------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|-----------|
| ▶ 1 | \$ 19,543 | \$ 20,198 | \$ 20,848 | \$ 21,494 | \$ 22,144 | \$ 22,524 | \$ 23,166 | \$ 23,814 | \$ 23,840 | \$ 24,448 |
| ▶ 2 | 21,974 | 22,497 | 23,225 | 23,840 | 24,108 | 24,817 | 25,526 | 26,235 | 26,944 | 27,653 |
| ▶ 3 | 23,976 | 24,775 | 25,574 | 26,373 | 27,172 | 27,971 | 28,770 | 29,569 | 30,368 | 31,167 |
| ▶ 4 | 26,915 | 27,812 | 28,709 | 29,606 | 30,503 | 31,400 | 32,297 | 33,194 | 34,091 | 34,988 |
| ▶ 5 | 30,113 | 31,117 | 32,121 | 33,125 | 34,129 | 35,133 | 36,137 | 37,141 | 38,145 | 39,149 |
| ▶ 6 | 33,567 | 34,686 | 35,805 | 36,924 | 38,043 | 39,162 | 40,281 | 41,400 | 42,519 | 43,638 |
| ▶ 7 | 37,301 | 38,544 | 39,787 | 41,030 | 42,273 | 43,516 | 44,759 | 46,002 | 47,245 | 48,488 |
| ▶ 8 | 41,310 | 42,687 | 44,064 | 45,441 | 46,818 | 48,195 | 49,572 | 50,949 | 52,326 | 53,703 |
| ▶ 9 | 45,627 | 47,148 | 48,669 | 50,190 | 51,711 | 53,232 | 54,753 | 56,274 | 57,795 | 59,316 |
| ▶ 10 | 50,246 | 51,921 | 53,596 | 55,271 | 56,946 | 58,621 | 60,296 | 61,971 | 63,646 | 65,321 |
| ▶ 11 | 55,204 | 57,044 | 58,884 | 60,724 | 62,564 | 64,404 | 66,244 | 68,084 | 69,924 | 71,764 |
| ▶ 12 | 66,167 | 68,373 | 70,579 | 72,785 | 74,991 | 77,197 | 79,403 | 81,609 | 83,815 | 86,021 |
| ▶ 13 | 78,681 | 81,304 | 83,927 | 86,550 | 89,173 | 91,796 | 94,419 | 97,042 | 99,665 | 102,288 |
| ▶ 14 | 92,977 | 96,076 | 99,175 | 102,274 | 105,373 | 108,472 | 111,571 | 114,670 | 117,769 | 120,868 |
| ▶ 15 | 109,366 | 113,012 | 116,658 | 120,304 | 123,950 | 127,596 | 131,242 | 134,888 | 138,534 | 142,180 |



PA Training Opportunities

- ▶ Student Opportunities

Second year rotations (FM, peds, surgery, etc.) are available and can be developed at any of our locations found all around the country.

- ▶ Fellowship Opportunities

CAQ fellowships available and can be developed throughout the US as well.

Please contact the IHS PA Recruiter Andrea Heeter (andrea.heeter@ihs.gov) to discuss what opportunities are available and to help with developing new sites.



IHS/AAPA Relationship

The IHS Chief and Deputy Chief Clinical Consultants have an excellent working relationship with the AAPA. We communicate and coordinate with them regularly to promote and advance the PA profession whenever possible. We'd like to take this opportunity to thank them for their ongoing support in the endeavors covered in this presentation.

2021 IHS/Tribal PA of the Year

Katherine Pocock is a ED PA at the remote Whiteriver IHS Hospital in Arizona. In addition to her many work responsibilities, she has volunteered for numerous community outreach events:

- ▶ Led her facility's response to and prevention of COVID outbreaks at the local Dept of Corrections.
- ▶ Created and maintains her community's pulse-oximetry program.
- ▶ Coordinates her hospital's guidance of school reopening, infection control, outbreak response, and resumption of extracurricular activities.
- ▶ Coordinates her ED's response to suicidality, working across hospital depts and non-hospital agencies.

IHS Resources

- ▶ www.ihs.gov/physicianassistants/
- ▶ www.ihs.gov/jobs
- ▶ [www.Facebook.com/IndianHealthService](https://www.facebook.com/IndianHealthService)
- ▶ [www.Twitter.com/ihs/gov](https://www.twitter.com/ihs/gov)

