

## IMPROVING COLORECTAL SCREENING RATES AMONG PERSONS Aged 45 to 64 years old in a primary care clinic: A multimodal approach

Isabel Valdez, PA-C and Olubunmi Oladunjoye, MD Section of General Internal Medicine, Baylor College of Medicine, Houston TX

## INTRODUCTION

- Colorectal cancer (CRC) is the third most common cancer in the United States
- Although screening rates have increased with multiple screening modalities, the national rate remains under 80%.
- Screening rate is lower among those ages 50 64 when compared with those older than 65 years old.
- AIM: To increase CRC screening rates by 10% among patients aged 45 to 64 years old in Baylor Medicine General Internal Medicine between July 2023 and May 2024

# INTERVENTIONS

### PDSA #1 August 2023-September 2023 Provider Education

• Educated and reminded 13 General Internal Medicine providers to offer both stool based tests and colonoscopy for CRC screening

### PDSA #2 November 2023: Patient Education

- Created informational brochures for patients in English and Spanish
- Brochures placed in clinic exam rooms

## PDSA #3 February 2024: Patient Outreach

- Electronic patient messages sent via MyChart patient portal
- Reminders sent on days 15, 30 and 45 for initial message



- Improved CRC screening rates among patients aged 45-64 years
- **Successfully** implemented interventions among providers
- Women were more likely to request testing
- Non-hispanic and African American patients were more likely to request screening orders







What are

# LIMITATIONS

24

### **Patient Barriers**

- Some patients did not use the electronic messaging portal
- Copays, insurance denial or coverage
- Patients discouraged by collecting stools

#### Provider Barriers

- Limited timed during office visit
- Inertia to order multiple screening tests

#### System Barriers

nile doing the procedure

1-2 days to prepare and a fe

hours for the procedure

Varies from 3-5-10 year

Covered by most major

Covered by most major

ires time-off from wo

- Not enough colonoscopy appointments
- Insurance coverage
- SCAN FOR REFERENCES

