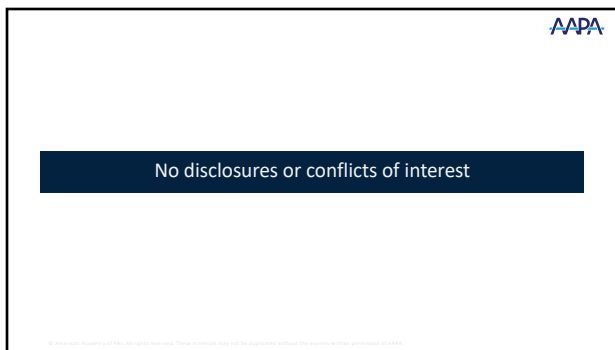
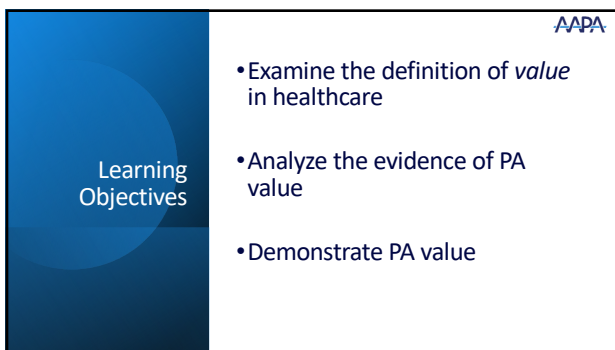


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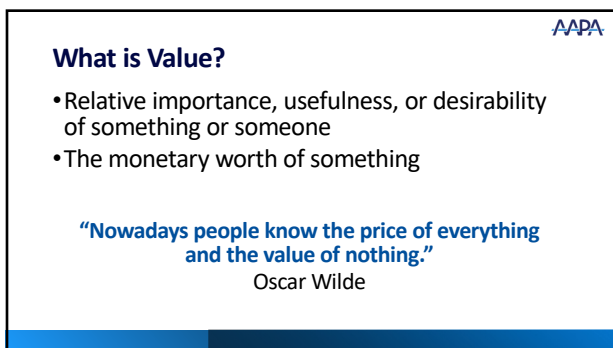
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4



5



6

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Traditional Value Equation

Value

=

Quality

Cost

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“Value is a composite of patient experience, quality and cost, delivered with complete transparency.”

“It is about the quality of services consumers receive, how they appreciate what they receive, whether it met their satisfaction and whether it was delivered at a price they could afford.”

Yele Aluko, MD, MBA

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Updated Value Equation

Value

=

Benefits

Costs

(financial & otherwise)


- Productivity & Revenue
- Quality & Outcomes
- Access to Care
- Patient Satisfaction
- Provider & Staff Satisfaction
- Efficiency & Care Coordination

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What is Productivity?

- Efficiency of production or provision of services
- Units of output over time
- A proxy of value



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10

Measurements of Productivity

Charges

- what a practice charges for the service

Collections

- what a practice receives from the payer

RVU (Relative Value Unit)

- work effort, practice expense, and malpractice

wRVU

- relative value of work performed by a provider

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11

RVU

Standardized measure used to determine payment for services

Work RVU

+

Practice Expense RVU

+

Malpractice RVU

=

Total RVU

Provider time, effort & skill

Labor, equipment & supplies

Malpractice premium

× Conversion Factor

=

Payment Rate

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wRVU

- Provider-based relative value measure
 - Accounts for work product and effort of the practitioner
 - Eliminates variation in charges and payments for services
- Commonly used by employers to measure and incentivize productivity and as a proxy of value

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wRVU – Limitations for PAs

Methods of measuring productivity may be inaccurate, particularly depending on:

- Variations in practice settings, patient complexity, acuity of care, healthcare resources, workflow, and care services provided
- Billing mechanisms and policies
- Contribution to global surgical billing and bundled payments

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wRVU – Limitations for PAs

Methods of measuring productivity may be inaccurate, particularly depending on:

- Variations in practice settings, patient complexity, acuity of care, healthcare resources, workflow, and care services provided
- **Billing mechanisms and policies**
- Contributions to global surgical billing and bundled payments

15

Billing Mechanisms/Policies that Limit APP Productivity Measurement

- Optional Medicare billing mechanisms (i.e., “Incident To” and Split (or Shared) Billing) and/or commercial payer policies that instruct APPs to “Bill Under a Physician”
- Claims data will attribute all such work/encounters to billing physician

16

Billing Mechanisms/Policies that Limit PA Productivity Measurement



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Potential Work-Arounds to the Problem

- ‘Dummy’ codes
- Percentage of physician work
- Documentation and other metrics

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wRVU – Limitations for PAs

Methods of measuring productivity may be inaccurate, particularly depending on:

- Variations in practice settings, patient complexity, acuity of care, healthcare resources, workflow, and care services provided
- Billing mechanisms and policies
- **Contributions to global surgical billing and bundled payments**

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Measuring Productivity as Part of Global Surgical Package

- Bundled payment for all usual and necessary pre-, intra- and post- operative care for a procedure or surgery
- PA contribution thought to be hidden

20

Physician Fee Schedule Search

<https://www.cms.gov/apps/physician-fee-schedule/search/search-criteria.aspx>

[illegible]

- ✓ Type of information: All
- ✓ Single HCPCS Code
- ✓ Select MAC/Locality option
- ✓ Modifier: All Modifiers

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CPT Code 99024

- Postoperative follow-up visit, normally included in the surgical package
- No fee, no RVUs
- Captures services normally included in the surgical package

Captures post-op work provided in Global Surgical Package

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| Measures of Productivity | |
|--|--|
| Productivity Component | Examples of Measurement |
| Direct Measures of Reimbursable Services | wRVU, RVU, total charges/collections |
| Indirect Measures of Reimbursable Services | Number of scheduled patients, number of documentations in the EHR, portion of global payments/RVUs, total practice revenue or RVUs |
| Measures of Indirect Clinical Services | Hours worked, hours on-call, time spent providing patient education |
| Measures of Non-Clinical Services | Participation in quality improvement or system processes, contribution to research |

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Pitfalls of Measuring Productivity

In addition to the risk of inaccuracy, measuring value by productivity may:

- Cause colleagues to compete for patients
- Lead to unnecessary tests or procedures
- Decrease professional satisfaction and perceived clinical contribution
- Devalue other, non-revenue-generating contributions

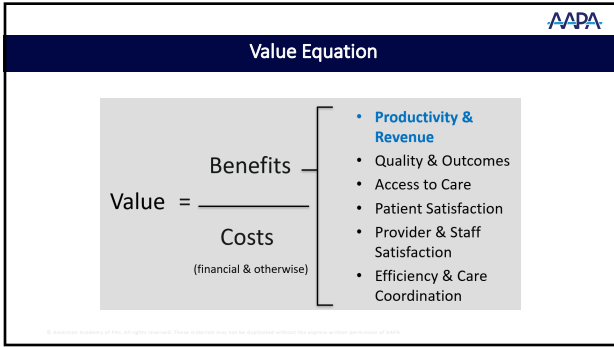
27

| Measures of Value (other than productivity) | |
|---|---|
| Value Component | Examples of Measurement |
| Quality & Outcomes | Rates of attaining quality measures (e.g. BP or Hgb A1C), % of patients receiving guideline-recommended screenings, post-op infection rates |
| Access to Care | % of patients seen within timeframe of requesting appt, average time to first-available appt |
| Care Coordination | Timely responses to patient enquiries, ordering of RXs, reviews of diagnostic tests |
| Patient Satisfaction | Average patient satisfaction scores |
| Resource Utilization | Adherence to Appropriate Use Criteria, Cost/Outcomes Ratios |

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29



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HEALTHCARE FINANCE

July 25, 2018
Beth Jones Sanborn

Non-physician providers boost revenue, practice productivity, MGMA data shows

Practices with higher ratios of NPPs to physicians made more money, despite a rise in operating costs, data shows.

AAPAC is an Equal Opportunity Employer. Minorities and women are encouraged to apply. For more information, visit www.aapa.org.

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Advanced Practice Providers Optimize Efficiency and Improve Financial Performance

By Zachary Hartsell, Mark Rumans, MD, Julie Bowman, RN, and Jared T. Muenzer, MD

For the past six years, more than 60 percent of healthcare organizations surveyed have increased their advanced practice provider population.

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JUNE 2019

REPORT TO THE CONGRESS
Medicare and the
Health Care
Delivery System

MEDPAC

"NPs & PAs nearly always lower costs (and increase profits) for their employers because their salaries are less than half of physician salaries, on average, but their services can be billed at the full physician rate or at a modest discount."

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What about the “lost” 15%

?

?

?

?

More than made up for in increased efficiency, decreased burden, and contribution margin.

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Reimbursement & Profit

- PA (and NP) reimbursement is at 85% of physician fee schedule
- PA (and NP) salary is 30% - 50% that of physician salary
- Contribution margin for PA is greater than that for physician

Contribution Margin

Revenue minus wages/costs

35

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Personnel Costs

| | |
|--------------------------------------|-------------------|
| Salary | PA/NP < physician |
| Benefits (PTO, CME allotment, etc.) | PA/NP ≤ physician |
| Recruitment/Onboarding | PA/NP ≤ physician |
| Malpractice Premiums | PA/NP < physician |
| Overhead (building, staff, supplies) | PA/NP = physician |

Overall cost to employ PA (or NP) ↓↓↓ physician

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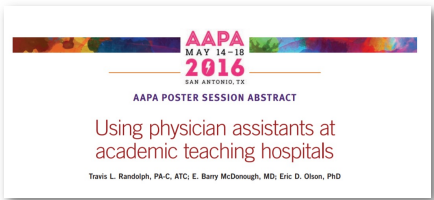
Cost Effectiveness of PAs

| A hypothetical day In the hospital | Physician | PA |
|--|------------------------------------|---|
| Revenue with physician and PA providing the same 99232 service | \$1080 (\$72 X 15 visits) | \$915 (\$61 X 15 visits) [85% of \$72 = \$61] |
| Wages per day | \$960 (\$120/hour x 8 hours) | \$440 (\$55/hour x 8 hours) |
| "Contribution margin" (revenue minus wages) | \$120 | \$475 |

Example does not include personnel costs and other expenses.

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AAPA POSTER SESSION ABSTRACT

Using physician assistants at
academic teaching hospitals

Tzavis L. Randolph, PA-C, ATC; E. Barry McDonough, MD; Eric D. Olson, PhD

https://journals.lww.com/jaapa/citation/2016/10000/using_physician_assistants_at_academic_teaching.47.aspx

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6-Month Pilot Study

Compared "shared clinic" to "split clinic model"

- **Shared clinic model** – PA functions like a medical resident or scribe, services billed under the name/NPI of physician, risk of fraud/abuse/compliance violations
- **Split-clinic model** – PA functions autonomously while physician is in clinic or operating room, services billed under the name/NPI of the rendering provider

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6-Month Pilot Study

PA Results

700% ↑ in PA's total patient volume

600% ↑ in PA's payments

500% ↑ in PA's RVUs

40

6-Month Pilot Study

Physician Results

5% ↓ in total payments and RVUs for physician during 6-month pilot

33% ↑ in physician's operating projections for first month following pilot study

41

6-Month Pilot Study

Practice Results

17% ↑ in total patient volume

41% ↑ in New Patients

16% ↑ in Return Patients

66% ↓ in patient wait times

14% ↓ in patient no-shows for physician

95% of patients rated PA as good or excellent

Medical residents reported improved learning experience

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AAPA 2020 POSTER SESSION ABSTRACTS

Four-year follow-up study on the use of PAs at academic teaching hospitals

Torin L. Randolph, PA-C, ATC

4 years follow-up compared to 6 years prior to pilot

175% ↑ # of PAs/NPs

100% ↑ collections per PA/NP

125% ↑ wRVUs per PA/NP

<https://pubmed.ncbi.nlm.nih.gov/33496301/>

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ORIGINAL RESEARCH

Demonstrating advanced practice provider value: Implementing a new advanced practice provider billing algorithm

Paula B. Brooks, DNP, FNP-BC, MBA, RNFA; Megan E. Fulton, MSPAS, PA-C

https://journals.lww.com/jaapa/Fulltext/2019/02000/demonstrating_advanced_practice_provider_value_17.aspx

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Billing Optimization

- Utilization of PAs and NPs was optimized
 - Allowing practitioners to practice to the full extent of their education, experience, and licensure
 - Transferring “supportive” work performed for physicians to other staff
- A standardized billing algorithm was developed with more autonomous PA/NP billing


<https://pubmed.ncbi.nlm.nih.gov/30694959/>

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Billing Optimization

Results - ↑ wRVUs and collections for

- PAs/NPs
- Group Practice
- Physicians



<https://pubmed.ncbi.nlm.nih.gov/30694959/>



46

| | | FY 2017 | FY 2018 | % Variance |
|-----------------|-------------|-------------|-------------|------------|
| Physician Total | wRVUs | 35,924 | 37,086 | 3% |
| | Collections | \$1,637,975 | \$1,715,268 | 5% |
| APP Total | wRVUs | 1,274 | 9,019 | 608% |
| | Collections | \$52,612 | \$457,178 | 769% |
| Group Total | wRVUs | 37,198 | 46,105 | 24% |
| | Collections | \$1,690,586 | \$2,172,446 | 29% |

↑


Implementation of more autonomous APP billing

47

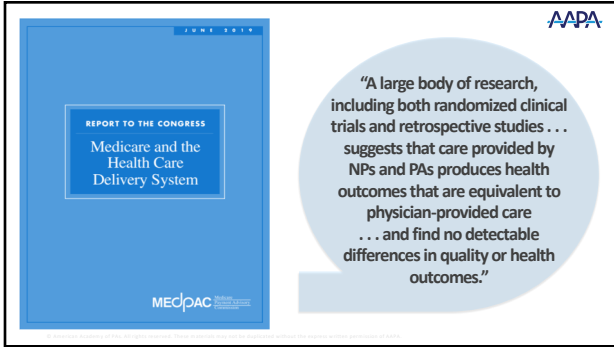
Value Equation

Value = $\frac{\text{Benefits}}{\text{Costs}}$
(financial & otherwise)

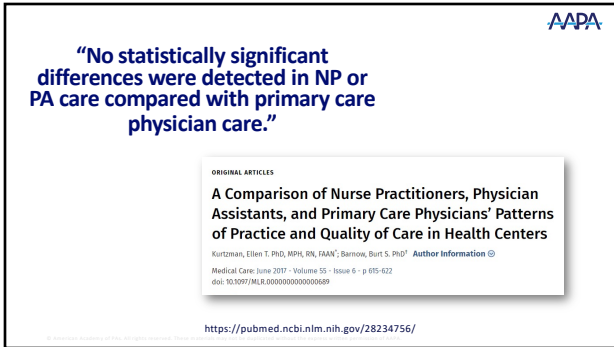
- Productivity & Revenue
- **Quality & Outcomes**
- Access to Care
- Patient Satisfaction
- Provider & Staff Satisfaction
- Efficiency & Care Coordination



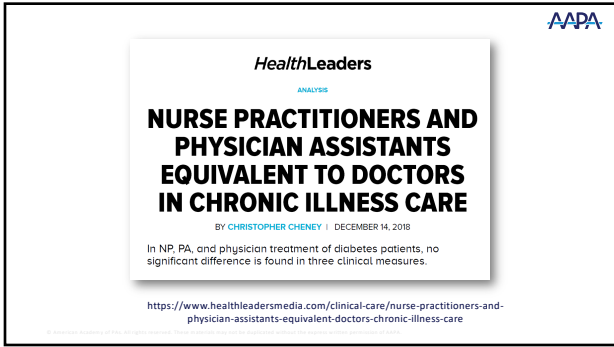
48



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CONCISE DEFINITIVE REVIEW

Nurse Practitioners and Physician Assistants in Acute and Critical Care: A Concise Review of the Literature and Data 2008–2018

Kierseff, Beth M. PhD, RN, FCCM^{1,2}; Grabenkort, W. Robert EA, MHS³; Kapu, April R. DNS RN, ACNP-BC, FAANP, FCCM^{1,2,3}; Constantine, Ray PhD, MPH, RN-C, FAANA, FCCM^{1,2}; Slocutis, Corinne MSN, ACNP, FAANP, FCCM⁴ **Author Information** ©

Critical Care Medicine: October 2019 - Volume 47 - Issue 10 - p 1642-1649
doi:10.1097/CCM.0000000000003925

<https://pubmed.ncbi.nlm.nih.gov/31414993/>

Provide value in “care management, continuity of care, decreasing costs of care, decreasing resource use, **improving quality and safety metrics**, patient and staff satisfaction.”

52

RESEARCH SNAPSHOT THEATER: PROCEDURES I

1001: OUTCOMES OF ICU INTUBATIONS PERFORMED BY ADVANCED PRACTICE PROVIDERS COMPARED TO PHYSICIANS

Stemppek, Susan¹; Wozniak, Joanne²; Jantz, David³; Rice, Todd⁴; Casey, Jonathan⁵; Semler, Matthew⁶; Dargatz, James⁷

Quality metrics of screening colonoscopies performed by PAs

M. Phillip Fejeh, MD; Ching-Chieh Shen, MD; Jacqueline Chen, MD; Joseph A. Bushong, PA-C; Brian K. Dieckgraefe, MD, PhD;

Trained and Supervised Physician Assistants Can Safely Perform Diagnostic Cardiac Catheterization With Coronary Angiography

Richard A. Krasuski, MD, Andrew Wang, MD, Carole Ross, John F. Bolles, Erica L. Moloney, Larry P. Kelly, J. Kevin Harrison, MD, Thomas M. Bashore, MD, and Michael H. Sketch, Jr., MD

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Value Equation

Value = $\frac{\text{Benefits}}{\text{Costs (financial \& otherwise)}}$

- Productivity & Revenue
- Quality & Outcomes
- **Access to Care**
- Patient Satisfaction
- Provider & Staff Satisfaction
- Efficiency & Care Coordination


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Increased Access

Utilization of PAs can result in

- ↓ patient wait-time-to-appointment
- ↓ cost of care
- ↑ clinic hours and/or locations
- ↑ types of services
- ↑ face-to-face time

https://journals.lww.com/jaapa/fulltext/2019/02000/demonstrating_advanced_practice_provider_value_17.aspx
https://journals.lww.com/jaapa/citation/2016/10000/using_physician_assistants_at_academic_teaching_47.aspx
https://www.hamiltonproject.org/assets/files/AdamsonMarkowitz_20180611.pdf
<https://lawcommons.luc.edu/annals/vol33/iss1/>




55

Increased Access & Equity

Utilization of PAs has been shown to improve health equity through ↑ care to:

- Rural and other medically underserved areas
- Lower income
- Disabled
- Elderly

<https://www.bmj.com/content/382/bmj-2022-079333>
https://www.medpac.gov/wp-content/uploads/2024/07/july2024_MedPAC_Databook_SEC.pdf



56

Increased Access

"I'm able to see [PAs] very quickly as opposed to my doctor. The access is really good. [They are] attentive, thorough, friendly, and accessible."


Woman, age 65+

95% of PA patients felt valued by the care they received.

91% agree PAs a solution to provider shortages

90% agree that PAs increase access.

<https://www.aapa.org/research/patient-experience/pdf>



57

Value Equation

Value = $\frac{\text{Benefits}}{\text{Costs}}$

Benefits

Costs
(financial & otherwise)

- Productivity & Revenue
- Quality & Outcomes
- Access to Care
- Patient Satisfaction
- Provider & Staff Satisfaction
- Efficiency & Care Coordination

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Patient Satisfaction


- Medicare beneficiaries “do not distinguish preferences based on provider type” and “in all indices of satisfaction PAs (and NPs) were rated as favorably as physicians”
- A plurality (41.2%) of people aged 18 to 34 years prefer to receive care from a PA (or NP) compared with a physician (27.7%)


<https://pdfs.semanticscholar.org/90eb/eae6f919185f7e96e79d585f8703307d1ac.pdf>
<https://www.healthaffairs.org/doi/pdf/10.1377/hlthaff.2012.1150>


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What Patients Say


“The PA explained things to me in a way I understood.”

“The PA spent time with me.”

“The PA listened to me.”

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Value Equation

$$\text{Value} = \frac{\text{Benefits}}{\text{Costs}}$$

(financial & otherwise)

{

- Productivity & Revenue
- Quality & Outcomes
- Access to Care
- Patient Satisfaction
- Provider & Staff Satisfaction
- Efficiency & Care Coordination

61

CONCISE DEFINITIVE REVIEW


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Kleinpeter, Ruth M. PhD, RN, FCCM^{1,2}; Grabenkort, W. Robert BA, MMSc, FCCM³; Kapu, April N. DNP, RN, ACNP-BC, FAANP, FCCM^{4,5}; Constantine, Roy PhD, MPH, PA-C, DFAAPA, FCCM⁶; Sicoutis, Corinne MSN, ACNS, FAANP, FCCM⁷ **Author Information** @

Critical Care Medicine: October 2019 - Volume 47 - Issue 47 - p 1642-1649
doi:10.1097/CCM.0000000000002952

<https://pubmed.ncbi.nlm.nih.gov/31414993/>

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Implementing Optimal Team-Based Care to Reduce Clinician Burnout

By Cynthia D. Smith, Celynn Balatbat, Susan Corbridge, Anna Legreid Dopp, Jessica Fried, Ron Harter, Seth Landefeld, Christina Y. Martin, Frank Opelka, Lew Sandy, Luke Sato, and Christine Sinsky

<https://nam.edu/wp-content/uploads/2018/09/Implementing-Optimal-Team-Based-Care-to-Reduce-Clinician-Burnout.pdf>

© American Psychiatric Association. All rights reserved.

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Value Equation

$$\text{Value} = \frac{\text{Benefits}}{\text{Costs}}$$

(financial & otherwise)

- Productivity & Revenue
- Quality & Outcomes
- Access to Care
- Patient Satisfaction
- Provider & Staff Satisfaction
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64

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Critical Care Medicine: October 2019 - Volume 47 - Issue 47 - p 1642-1649
doi: 10.1097/CCM.0000000000002925

<https://pubmed.ncbi.nlm.nih.gov/31414993/>

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 **Optimal Use of Advanced Practice Providers at an Academic Medical Center: A First-Year Retrospective Review**


Yusuo Devon Kidd¹, Aljephah Azim², Nisha Bhutta³, Mary Jo Angelique E. Gulgowski⁴, Keshava Moonesingh⁵

¹ Orthopedic Surgery, University of California at Orange, USA; ² Clinical Affairs, University of California at Orange, Orange, USA; ³ USA; ⁴ USA; ⁵ USA

Corresponding author: Yusuo Devon Kidd, devon.kidd@ucor.edu

ORIGINAL ARTICLE

An evaluation of the impact of advanced nurse practitioner and clinical intervention for medically expected patients referred to an acute National Health Service hospital

Lucy Moxham BSc Hons, MS  Kate McMahon-Parkes RGN, BSc Hons, PGDipHE, MA

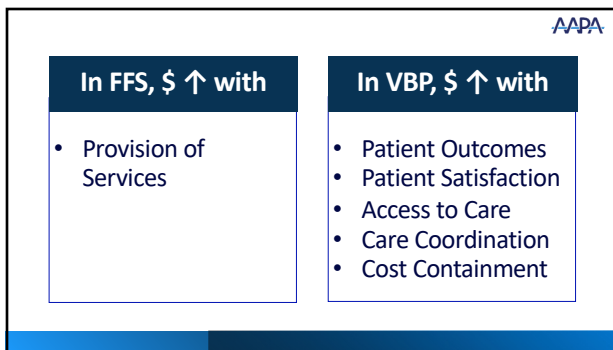
First published: 20 June 2020 | <https://doi.org/10.1111/jocn.15392> | Citations: 8

<https://www.ncbi.nlm.nih.gov/pmc/articles/PMC9889205/pdf/cureus-0015-00000-034475.pdf>
<https://online.library.wiley.com/doi/epdf/10.1111/jocn.15392>

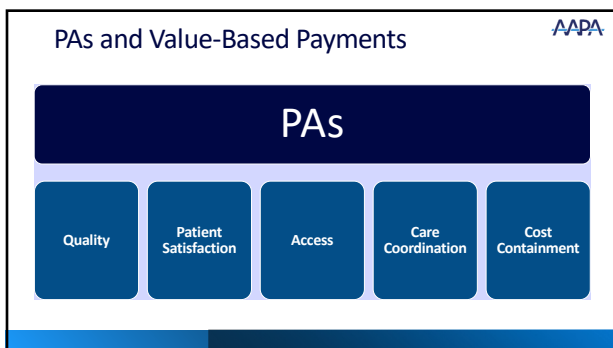
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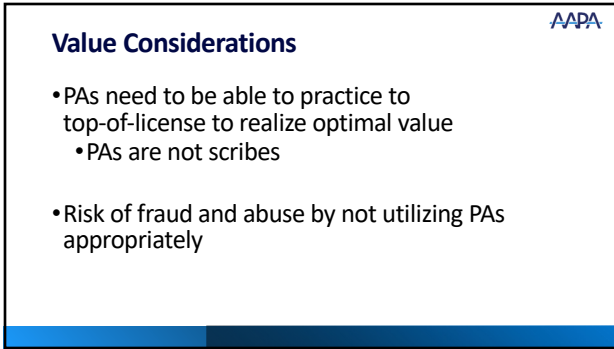
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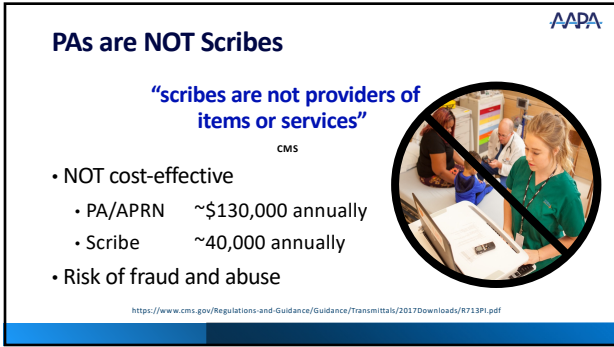
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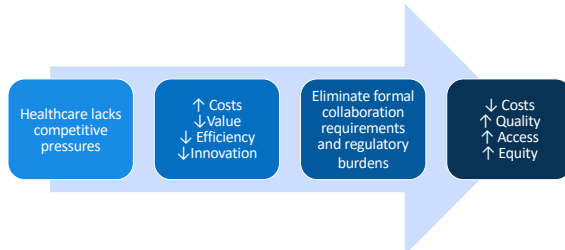
Value Considerations – Remove Practice Barriers

- Call for states to remove practice barriers and allow PAs to practice to the full extent of their education, training, and experience
- Recommended by
 - Policy experts, government agencies (including Departments of Health and Human Services, Treasury, and Labor), economists, researchers, and other experts

73

[illegible]

Value Considerations – Remove Practice Barriers

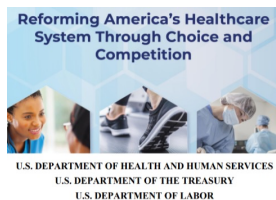


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[illegible]

Value Considerations – Remove Practice Barriers

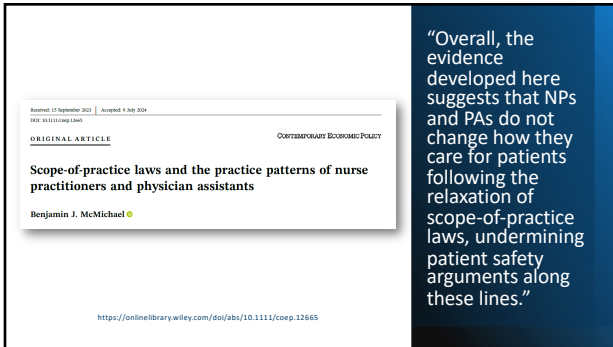
States should "consider eliminating requirements for rigid collaborative practice and supervision agreements . . . that are not justified by legitimate health and safety concerns."



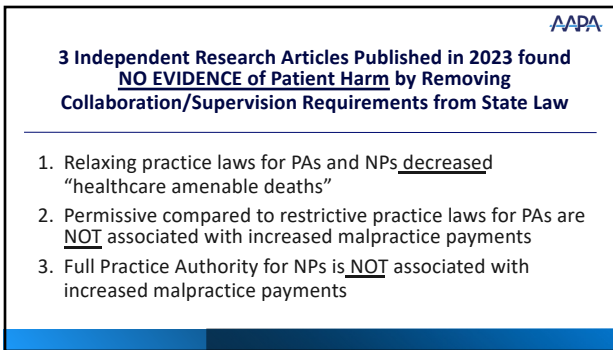
<https://www.hhs.gov/sites/default/files/Reforming-Americas-Healthcare-System-Through-Choice-and-Competition.pdf>

75

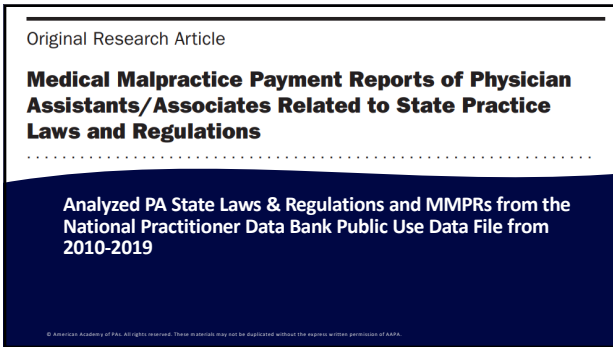
[illegible]



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Results

No significant difference in MMPRs for PAs ($p = 0.588$) or physicians ($p = 0.154$) between permissive versus restrictive states

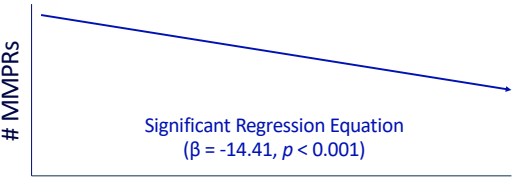
- Permissive practice environments (with 4 or more permissive SOP elements)
- Restrictive states (with 3 or fewer permissive SOP elements)

<https://meridian.allenpress.com/jmr/article/109/4/27/498933/Medical-Malpractice-Payment-Reports-of-Physician>

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Results



MMPRs

Significant Regression Equation
($\beta = -14.41, p < 0.001$)

Permissive Practice Laws

<https://meridian.allenpress.com/jmr/article/109/4/27/498933/Medical-Malpractice-Payment-Reports-of-Physician>

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State Elements and Associated Risk of MMPRs for PAs and Physicians


Highly significant decrease in MMPRs for PAs and physicians

Allowing PAs to practice consistent with their training and experience (PAs $\beta = -0.875, p = 0.000$; physicians $p = 0.002$)

<https://meridian.allenpress.com/jmr/article/109/4/27/498933/Medical-Malpractice-Payment-Reports-of-Physician>

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| |
|---|
| State Elements and Associated Risk of MMPRs for PAs and Physicians |
| A significant decrease in MMPRs for physicians with no effect on MMPRs for PAs |
| Allowing PAs to practice in collaboration with physicians or have no formal statutory relationship with a physician (physicians $\beta = -0.29$, $p = 0.017$; PAs $p = 0.112$) |
| Authorizing physicians to collaborate with an unlimited number of PAs (physicians $\beta = -0.16$, $p = 0.036$; PAs $p = 0.659$) |

<https://meridian.allenpress.com/jm/article/109/4/27/498933/Medical-Malpractice-Payment-Reports-of-Physician>


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| |
|---|
| State Elements and Associated Risk of MMPRs for PAs and Physicians |
| No significant effect on MMPRs for PAs or physicians |
| Allowing PA SOP to be determined at the practice site (PAs $p = 0.463$; physicians $p = 0.520$) |
| Not requiring a physician to be onsite or in proximity to a practicing PA (PAs $p = 0.949$; physicians $p = 0.783$) |

<https://meridian.allenpress.com/jm/article/109/4/27/498933/Medical-Malpractice-Payment-Reports-of-Physician>

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| |
|--|
| State Elements and Associated Risk of MMPRs for PAs and Physicians |
| Significant increase in MMPRs for PAs & a trend toward decreased MMPRs for physicians |
| Physician co-signature requirements (PAs $\beta = 0.150$, $p = 0.048$; physician $p = 0.058$) |

<https://meridian.allenpress.com/jm/article/109/4/27/498933/Medical-Malpractice-Payment-Reports-of-Physician>

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Conclusions

- Restrictive PA scope of practice elements can be eliminated from state laws and regulations without adversely affecting MMPRs or patient safety
- More permissive PA practice environment leads to a reduction in MMPRs for PAs and physicians.
- Allowing PAs and physicians to have flexible collaboration determined at the practice site may result in more meaningful collaboration, optimized practice, and efficiency of care that improves healthcare and reduces risk



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Patient Perception of SOP Laws



PA practice laws should be updated to allow states and healthcare systems to fully utilize their healthcare workforce

45% 46% 91%


Patient access to care should not be restricted by laws that place limits on the care a PA has been educated and trained to provide


46% 39% 85%

● Somewhat Support ● Strongly Support

<https://www.aapa.org/download/113513/?tmstv=1684243672>


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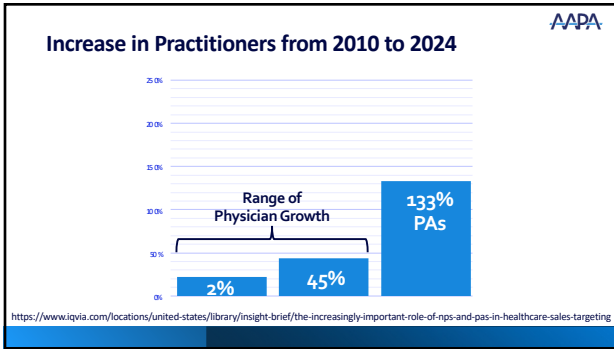
of PAs (and APRNs)
of encounters with PAs (and APRNs)

of physicians
of encounters with physicians



<https://www.bmj.com/content/382/bmj-2022-073933>

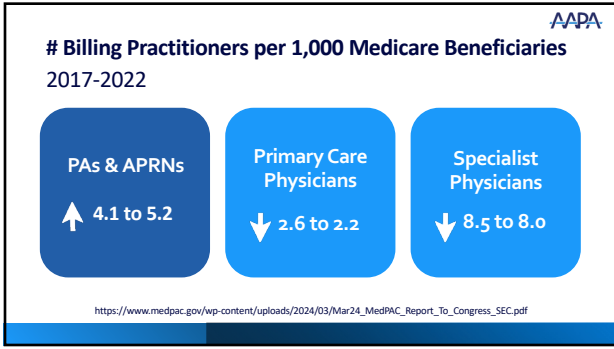
87



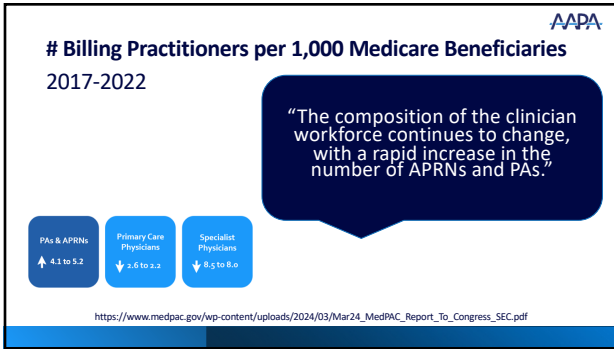
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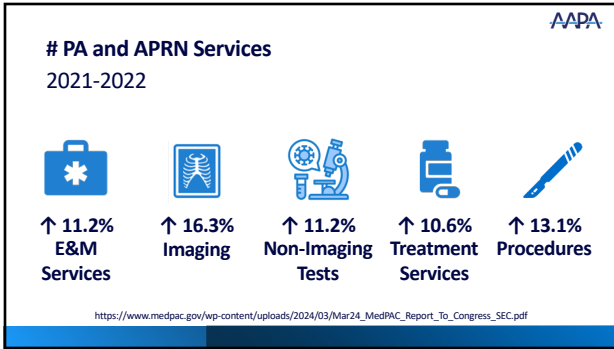
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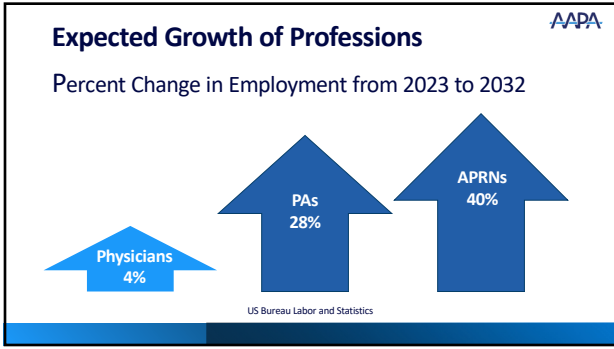
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“Although Americans have historically seen a physician as their usual clinician, increasingly that usual clinician will now be a nurse practitioner or physician assistant.”

<https://www.bmj.com/content/382/bmj-2022-073933>

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- Key Takeaways**
- PAAs are valuable members of the healthcare team!
 - Value should not be measured by productivity alone.
 - Accurate evaluation of value is important to demonstrate contribution.

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