Physician Assistant in Orthopaedic Surgery

**Cultural Humility** 

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## Learning Objectives

Reflect on cultural diversity and cultural humility in clinical practice

Discuss approaches to address institutional and structural inequities in our health care system

Determine steps for personal action towards addressing health disparities and promoting health equity







Inspired by healthcare professionals





## Health Disparities





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### Ortho Surgery Health Disparities

- Access to care due to insurance
  - 8.8 x more likely with private insurance vs Medicaid (Rotator cuff)
  - 2.2 x more likely with private insurance vs Medicaid (Hand flexor tendon)
  - 30.1% (Medicaid) vs 96% (Medicare) vs 100% (private)—Knee arthroplasty
- Outcomes in Total Joint Arthroscopy
  - Readmission rates for Blacks 24% higher than white patients
  - Mortality and complication rates higher for Black and mixed-race patients
  - Black patients higher odds ratio for PE within 90d of discharge
- Who receives Total Joint Replacement
  - Rates of 4.82 white men, 3.46 Hispanic men, 1.84 Black men (per 1000)
- Outcomes in Hip Fracture Care
  - Higher mortality and worse mobility for nonwhite patients
  - Black patients with the longest time to surgery compared to all races

## **Ortho Surgery Health Disparities**

- Access to care due to Race, Ethnicity, and Sex
  - Female-22% vs 78% referral for surgical consultation (shoulder injury)
  - White (70%) vs Black (5%) account for total shoulder arthroplasty procedures
- Racial disparities in communication between orthopedic surgeons and patients.

		Race	Excellent	Very Good	Good/Below	P
a.	Treating you like you're on the same level; not "talking down" to you	W	84.8	13.8	1.4	< 0.0001
		AA	64.4	23.5	12.1	
b.	Letting you tell your story and listening	w	78.7	17.4	3.9	< 0.0001
		AA	62.6	23.0	14.4	
c.	Showing interest in you as a person	w	77.8	17.2	5.0	< 0.0001
		AA	65.9	19.7	14.4	
d.	Discussing options with you and offering choices	w	77.7	17.0	5.3	< 0.001
		AA	61.4	20.5	18.1	
e.	Letting you help decide what to do	w	74.6	19.4	6.0	< 0.001
		AA	58.4	16.9	24.7	
f.	Encouraging you to ask questions	w	70.6	19.6	9.8	< 0.001
		AA	58.5	19.9	21.6	
g.	Answering your questions clearly	w	80.9	15.8	3.3	< 0.0183
		AA	71.5	22.1	6.4	
h.	Explaining what you need to now about your problems, how and why they occurred and what to expect next	w	77.8	16.6	5.6	< 0.0027
		AA	69.4	17.7	12.9	
i.	Using language you can understand when explaining your problems and treatments	w	82.6	14.4	3.0	< 0.0009
		AA	71.7	20.2	8.1	
j.	Discussing how your problem or treatment impacts on your daily life	w	73.2	19.3	7.5	< 0.0001
		AA	60.7	17.8	21.5	
k.	Taking all your medical history into account when considering your current problem or treatment	w	76.9	18.1	5.0	< 0.0001
		AA	64.8	17.6	17.6	



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## What causes Health Disparities?

- Social determinants of health drive more than 80% of health outcomes
  - non-medical factors that influence health outcomes
  - conditions in which people are born, grow, work, live, and age
  - the wider set of forces and systems shaping the conditions of daily life
- Socioeconomic status/Poverty
- Environmental
- Provider bias
- Lack of cultural humility/cultural competence
- Individual behavior
- Genetics/biology



How to achieve improved health outcomes? Identify important Health Disparities

Change and implement policies, laws, systems, environments, and practices to reduce inequities in the opportunities and resources needed to be as healthy as possible

Evaluate and monitor efforts using short- and long-term measures

Reassess strategies in light of process and outcomes and plan next steps.



# Self-Reflection

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Inward, Outward, Upward Workbook Why Now?

**Unpacking You: Identity and Insights** 

**Examining Your Resistance** 

Illuminating Historical and Social Realities

Examining Resistant Encounters and Others

**Dialogue Strategies** 

**Action Plan** 

**Resource Page** 

https://www.iouworkbook.com/workbook

## Implicit Bias in Orthopedic Surgery



## Implicit Bias Modules





#### Real-World Implications

Mitigating Unwanted Biases

Understanding Your Own Biases

Kirwan Institute for the Study of Race and Ethnicity. Implicit Bias Module Series. <u>http://kirwaninstitute.osu.edu/implicit-bias-training/</u>

Figure 2. Expanded conceptual model linking health professions diversity to health disparity and health equity outcomes, 2012<sup>a</sup>



<sup>a</sup>Adapted from: Department of Health and Human Services (US), Health Resources and Services Administration, Bureau of Health Professions. The rationale for diversity in the health professions: a review of the evidence. Rockville (MD): HHS; 2006.

#### Percentage of Certified PAs by Race

Race	2019	2015
White	91.1%	91.1%
Black/African American	2.1%	2.2%
Asian	3.7%	3.5%
Native Hawaiian/Pacific Islander	0.3%	0.4%
American Indian/Alaska Native	0.2%	0.3%
Other	2.5%	2.6%
TOTAL	100.0%	100.0%

#### **Percentage of Certified PAs by Gender**

Gender	2019	2015
Female	51.6%	49.5%
Male	48.4%	50.5%
TOTAL	100.0%	100.0%



Ethnicity: Percent who indicated they are **Hispanic** 2019: **4.9%** 2015: **4.2%** 



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## Cultural Competence

- Knowledge, skills, and attitudes (and policies) that are required to work and communicate effectively with individuals from cultural, ethnic, and racial backgrounds different from one's own
- Tailoring the delivery of high-quality clinical care to meet the social, cultural, and linguistic needs of the patient
- Combines the principles of patient-centered care with an understanding of the social and cultural influences that patients bring to the medical encounter

Tervalon, M., Murray-Garcia, J. (1998). Cultural humility versus cultural competence: A critical distinction in defining physician training outcomes in multicultural education. Journal of Health Care for the Poor and Underserved, 9, 117-125.



## Cultural Humility

 Practice of self-reflection on how one's own background and the background of others, impacts teaching, learning, research, creative activity, engagement, and leadership

#### and

• Commitment to work individually and with others to end injustice

Tervalon, M., Murray-Garcia, J. (1998). Cultural humility versus cultural competence: A critical distinction in defining physician training outcomes in multicultural education. Journal of Health Care for the Poor and Underserved, 9, 117-125.



## HOW WILL YOU TAKE ACTION?



## References and Resources

- Physician Assistant History Society. <a href="https://pahx.org/">https://pahx.org/</a>
- Healthy People 2030. <u>https://health.gov/healthypeople</u>
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- Nayar SK, Marrache M, Ali I, et al. Racial Disparity in Time to Surgery and Complications for Hip Fracture Patients. *Clinics in orthopedic surgery*. 2020;12(4):430-434. doi:10.4055/cios20019
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- Paul Kivel. Uprooting Racism : How White People Can Work for Racial Justice. Vol 4th revised & updated edition. New Society Publishers; 2017. Accessed June 12, 2021. <u>http://search.ebscohost.com.proxy-hs.researchport.umd.edu/login.aspx?direct=true&db=e025xna&AN=1700732&site=eds-live</u>
- Justice in June | <u>https://justiceinjune.org/</u>
- Scaffolded Anti-Racist Resources | <u>Google Doc</u>
- Cultural Awareness Quiz: <u>https://edge.sagepub.com/sites/default/files/9.3\_cultural\_diversity\_awareness\_questionnaire.pdf</u>
- Edgoose, J, Quiogue, M, Sidhar, K. (2019). How to Identify, Understand, and Unlearn Implicit Bias in Patient Care. Family Practice Management. <u>https://www.aafp.org/fpm/2019/0700/p29.html</u>
- Kirwan Institute for the Study of Race and Ethnicity. Implicit Bias Module Series. <u>http://kirwaninstitute.osu.edu/implicit-bias-training/</u>

# Thank you for your time!